

Paycor's optimized HR process at Capital Brewery resulted in huge savings and an enhanced employee experience.



Dawn Westhoff, Accountant

“Partnering with Paycor saves us time. It allowed us to create the reports we need and made onboarding so easy. From requesting time off, processing payroll or just answering HR questions, Paycor is helping us handle everything professionally.”

Why Capital Brewery left their payroll provider

Located just outside Madison, Wis., Capital Brewery has more than 30 years of experience brewing beer. With 10 full-time employees and up to 50 part-time, they struggled with **complicated reporting** requirements, **inconsistent customer service** and felt they **didn't have enough control** over the HR functions they really needed to operate efficiently.

Prior to Paycor

Dawn Westhoff had previous HR/payroll experience when she joined the Capital Brewery team and knew she wanted to find a more cost-effective and reliable solution to fit their needs. Prior to Paycor, **running reports was complex** and **it took too long** to get answers from customer support. Onboarding took several hours at an off-site location.

After Paycor

Paycor's payroll and time solutions provide a seamless experience—it doesn't require manual entry of employee hours which are automatically imported to payroll with one click. An optimized onboarding experience improves efficiency and engages new hires before day one. The robust custom reporting feature helps drive strategic decisions and ensures compliance with federal and state laws.

Challenges

- Lack of custom reporting
- Inconsistent customer service
- Prohibitive costs
- Manual onboarding process

Solutions & Key Features

- Custom reporting
- Employee self service
- Improved candidate experience
- Increased efficiency in new hire onboarding
- Enhanced visibility into time off requests

25% saved

With Paycor, Capital Brewery expects to reduce their annual budget 25%.

Reporting

Everything HR and business leaders need to know is right at their fingertips through reports that can be created, customized and shared in seconds. Capital Brewery can design reports to provide the information that's most important to a small business.

Onboarding

The solution allows new hires to complete tax forms and direct deposit information before their first day, eliminating tedious work for administrators. And Capital Brewery can upload company documents like handbooks or disclosure forms for new hires to sign in advance of their first day.

Time & Attendance

Requests are tracked electronically with immediate approval from managers and employees can easily access their own information while tracking their PTO allotment in real time.

Implementation

Paycor provided Dawn with a step-by-step checklist to help manage the implementation process. What can often be daunting experience for many businesses was painless because of the communication and transparency Paycor's dedicated team delivered throughout the process.

Capital Brewery partners with Paycor to recruit, onboard, pay and retain their workforce.

- Onboarding
- Time & Attendance
- HR
- Workforce Insights

