

A need for reliable HR systems and improved customer service led Cobb County Marietta Water Authority to Paycor.



Allison Clements, Director of Finance, Cobb County Marietta Water Authority

“With Paycor, our employees never have to switch platforms, login to multiple systems, re-key information or open spreadsheets. By simplifying our everyday work processes, we have time to focus on our mission.”

Why Cobb County Marietta Water Authority Left Their HR & Payroll Provider

In recent years, Georgia has seen some of the most damaging droughts in U.S. history. That’s why the Cobb County Marietta Water Authority (CCMWA) made it their mission to provide sustainable and reliable drinking water that supports public health, safety and the economic vitality of their region. With three disconnected HR systems and more than 100 employees, CCMWA experienced the burden of excessive data entry. This was time consuming and contributed to several errors each pay period, leading HR administrators to seek a new solution.

Prior to Paycor

Before Paycor, CCMWA spent 12 hours processing payroll each pay period. **With excessive admin burdens, a lack of dedicated customer service and data accuracy issues**, CCMWA found themselves spending more time correcting errors rather than implementing strategic initiatives. **To make matters worse, their staff was experiencing high turnover due to retirement, resulting in a flood of applications they couldn’t effectively manage.**

After Paycor

Paycor’s HR & Payroll solution gives CCMWA one location to process payroll and manage employee records. **Instead of toggling between multiple screens, administrators can see a holistic view of data, reducing errors and providing greater visibility.** Paycor’s Recruiting and Onboarding solutions also enable HR leaders to strategically recruit, interview and hire the right candidates.

Challenges

- Disconnected HR software
- Lacked access to qualified job seekers
- Lacked employee self-service
- No dedicated tax expertise
- Manual recruiting & onboarding process

Solutions & Key Features

- Single sign-in
- One single source of truth for all employee data
- Robust Recruiting & Onboarding software
- Dedicated customer service
- Employee self-service

10 Hours Per Pay Period Saved

By eliminating manual data entry, CCMWA saved 10 hours per pay period processing payroll with Paycor.

Recruiting

Paycor's recruiting software features a fully-branded careers page so CCMWA can convert more candidates and minimize applicant drop-off.

Onboarding

With Paycor's Onboarding solution, CCMWA can upload company documents like handbooks or disclosure forms for new hires to electronically sign before their first day.

Payroll

With one system to access data and process payroll, CCMWA never has to worry about errors or data integrity.

CCMWA leverages Paycor's HR and Payroll solutions to manage, retain and pay their people.

- Recruiting
- Onboarding
- HR
- Benefits
- Payroll
- Time & Attendance
- ACA

