



Minor League Baseball Club

Hits a Home Run with Paycor

1 CHALLENGE

The Jacksonville Jumbo Shrimp is a minor-league baseball franchise located in the heart of Florida's largest city. Founded in 1962, future Major League stars like Alex Rodriguez, Clayton Kershaw and Giancarlo Stanton have come up through the organization. The Jumbo Shrimp are known as one of the most popular minor league franchises in all of baseball, attracting more than one million fans to the ballpark over a four-year period.

The club employs 30 full-time workers, but on any given gameday, nearly 200 part-time employees are on hand to create a memorable atmosphere for fans. But managing hours worked for a large seasonal

and part-time staff created challenges for the Jumbo Shrimp's Accounting Manager, Teresa Lively-Hall.

According to Lively-Hall, "Department managers were submitting spreadsheets with employee hours to a remote HR manager who would enter hours into the system." To make matters worse, the Time and Attendance platform lacked essential reporting features, and with no way to track the hours per day or tips received for each employee, Lively-Hall struggled to accurately process payroll. Each issue the system presented made it clear that the organization needed a more robust Time and Attendance platform to meet their needs. Enter Paycor.

2 SOLUTION

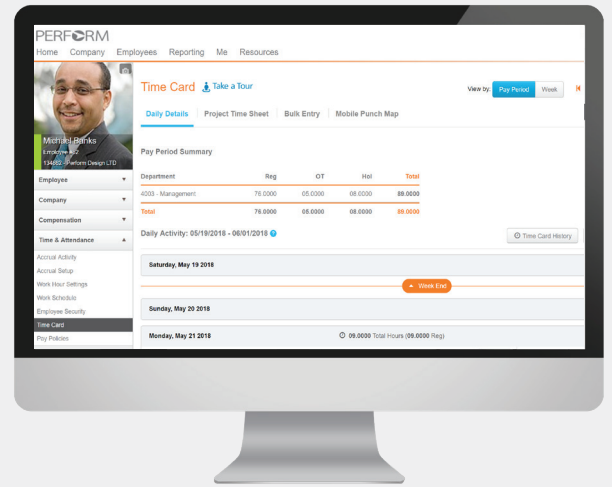
Paycor's ability to streamline and simplify workforce management for the organization stood out during the decision-making process, and Paycor's time and attendance solution, Perform Time, allowed administrators the flexibility to edit time cards and easily correct any errors.

Maybe the most noticeable improvement was the ability for employees to clock in and out each day. Because the solution is web-based, employees can clock in and out from multiple computer terminals instead of waiting to access a physical time clock. This was a significant hurdle because prior to Paycor, long lines of employees waiting to clock in and out was the norm.

Perform Time also allows administrators enhanced visibility into the number of hours employees work. Now, administrators can closely monitor employees that are approaching overtime or make immediate adjustments to time cards if an employee fails to clock in or out. This was a significant improvement to the previous system in which administrators lacked insight into hours worked.

"Perform Time has helped simplify our processes dramatically, I can't imagine living without it. It's truly the easiest solution I've ever used."

-Teresa Lively-Hall, Accounting Manager



THE SOLUTIONS THAT ARE MAKING A DIFFERENCE FOR THE JUMBO SHRIMP:

- Onboarding
- Payroll
- Perform Time
- Perform HR
- Reporting & Analytics

3 RESULT

The addition of Perform Time has enabled the Jumbo Shrimp to simplify their tracking and reporting capabilities and stop playing hard ball with their time and attendance technology.

Remarked Lively-Hall, "Our managers are now able to see what hours their employees work; they can track where their budgeted hours are going and I appreciate them being accountable for their own departments. It doesn't fall on one person anymore." Plus, accurately processing payroll is no longer a concern. "We have been able to bring payroll "in house" and are no longer having to rely on someone working remotely in another state to take care of it for us. This is largely due to Paycor making their platform easy enough for anyone to use!" With Perform Time in the lineup, the Jumbo Shrimp can stop worrying about time and attendance errors and focus their energy on creating a memorable experience for fans.

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866.516.0053



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