



A Worthy Partner for Those in Need

"We have been able to save a significant amount of time partnering with Paycor. Now, we have real-time access to employee information and insight into hours worked and time off."

– Nancy Flippin, CFO, MANNA FoodBank



1 CHALLENGE

Ending hunger in Western North Carolina is a worthy goal that MANNA FoodBank has been working toward since forming in 1982. An accredited member of Feeding America, MANNA (Mountain Area Nutritional Needs Alliance) began distributing food from donated basement space in 1983, giving out 42,000 pounds altogether that year.

Their mission to involve, educate and unite people in working to end hunger has blossomed into an operation touching 16 Western North Carolina counties. In 2015, MANNA distributed 15.7 million pounds of food through 229 community-based assistance agencies. They work with local and national retailers, packing houses, farmers and individual donors, as well as state and federal agencies to acquire food to be distributed. As the number of those in need in the area has grown, so has the need for a larger staff to facilitate distribution and operation. This growth in employees meant management of payroll and reporting became an issue, especially at the cost they were paying. The provider they were using had stopped meeting their needs in these areas, so they started looking for someone who could be more responsive and provide better reporting capabilities. It was important for MANNA to explain their concerns to staff management and make them part of the review and selection process going forward.



PAYCOR'S TIME AND REPORTING SOLUTIONS OFFER:

- Smart and accurate labor management
- No rekeying or manual tracking
- Flexible scheduling and reporting
- Employee self-service

2 SOLUTION

In April of 2016 the choice was made to partner with Paycor for their tracking and payroll needs. MANNA was drawn to not only the affordable solutions offered by Paycor, but the personal care involved. The ease of platform navigation meant a variety of tracking reports were always available, while the seamless integration of Time & Attendance and payroll would make for a streamlining of the process itself. MANNA appreciated having local Paycor personnel that provided ongoing training and support for their managers, who felt validation in being part of the process. MANNA would also now have specifically-assigned client support rather than a random call center contact, next up in the rotation. The organization that prided itself on meeting the needs of others was confident that Paycor could meet theirs.

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3 RESULT

Partnering with Paycor has allowed MANNA to devote more time and attention to the important work they do for the community around them. Real-time access to information means that managers have more visibility into time cards, attendance and PTO tracking. This newfound ease of tracking is seen in every aspect of MANNA's reporting, from expense allocation and workers' compensation to benefit status and employee punches. According to MANNA, this has led to significant dollar savings.

Just as importantly, Paycor has saved them valuable time. "The previous company we used took half a day or more to process payroll. Our first payroll with Paycor took 30 minutes," says Nancy Flippin, Chief Financial Officer of MANNA. With improved tracking transparency and processing times reduced by up to 75%, Paycor is proud to be a small part of such a big success in eradicating hunger in Western North Carolina.

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