

# Paycor's PARTNER CARE

Your clients expect a lot from you.

We can help you meet and exceed those expectations.

We can help your clients succeed.



You want to make a difference. So do we.™

### Serve Your Clients Better with Partner Care

Whether you have a question about tax deductions or need a custom report, we've got you covered. Access client data with Paycor's Partner Care, a one-stop resource offering award-winning personal service, easy-to-use products and immediate access to reports. Paycor's responsive support specialists are here to help you take your client relationship to the next level and provide an amazing partner experience with every interaction.





## A partnership with Paycor helps you stand out from the crowd.

There are plenty of HR tech companies to choose from, but to succeed in today's rapidly changing and complex environment, your clients need more than just technology. They need a partner with deep industry expertise that takes the time to understand their specific challenges.



From year-end support, robust reporting tools and responsive support, Paycor offers you and your clients modern HR and payroll technology coupled with thought leadership and expertise.

#### With Partner Care, you'll receive:



#### **Single Point of Contact**

One phone number and email



#### **Accountability**

Team is committed to getting you what you need



#### **Reporting and Analytics**

Access to your clients' data



#### Responsiveness

Fast and accurate resolutions



#### **Industry Expertise**

Need-to-know information from newsletters and webinars



#### **Free Concierge**

No charge for using Partner Care or requesting reports



#### Reliability

Answers without having to go to the client



#### **Proactive Approach**

Guiding you and your clients through year end



#### **Ongoing Reviews**

Quarterly metrics and scorecards for client portfolios

Top 6 Reports that Enable
You and Your Clients to Quickly
Provide Accurate Data



As one of the only HR and payroll providers that is not a third-party administrator, you can be confident you're working with a true partner, not a competitor.





### POWERFUL HR SOFTWARE AND EXPERT ADVICE

Paycor's technology saves you and your clients time. Our extensive network of powerful integration partners meet your clients' unique needs and offers seamless transfer of HR and payroll data. And our expert advice helps them solve their toughest challenges.

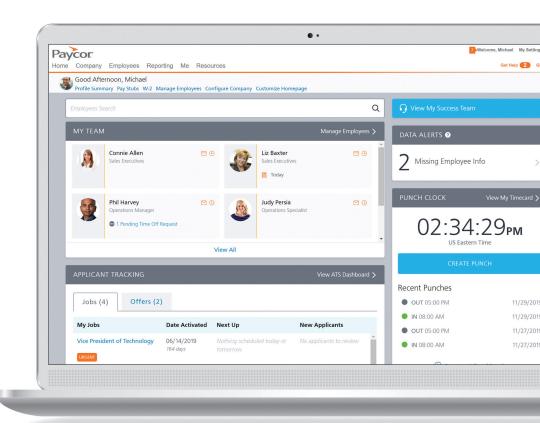
#### REPORTING & ANALYTICS

Report access when and where you need it. Our cloud-based reporting application gives you quick, easy access to client data and allows you to configure reports with the data you need. Create custom reports in minutes or choose from a number of standard reports. From organizational summaries to expanded YTD reports, Reporting & Analytics puts your clients' information at your fingertips.

## Paycor builds HR software for leaders.

#### **Our Human Capital Management (HCM)**

platform modernizes every aspect of people management, from the way your clients recruit, onboard and develop people, to the way they pay and retain them. But what really sets us apart is our focus on business leaders. For 30 years, we've been listening to and partnering with leaders, so we know what they need: HR technology that saves time, powerful analytics that provide actionable insights and a personalized support model. That's why more than 40,000 organizations nationwide trust Paycor to help them solve problems and achieve their goals.





#### A PARTNERSHIP BUILT FOR SUCCESS

We understand that client satisfaction and retention are keys to your success. Partner Care ensures you have everything you need to meet and exceed your clients' expectations.

#### Partner Care provides assistance with:

- Workers' Compensation and employee total compensation reports
- Employee census, new hire and termination listings
- Quarterly training programs for national and Platinum partners
- EDI file and/or GL data report
- ACA compliance reports including ALE, Affordability and Employee Eligibility reports
- Facilitating workflow management

We make you an HR and payroll resource for your clients.

24/7 Access to HR Resources • Checklists, Templates, Alerts & FAQs



"Through its partner program, Paycor not only provides resources we need but listens to the feedback we provide to make a positive impact for our mutual customers. They understand where the industry is headed and partnering with them helps the growth of my agency."

#### **JOEY JANSSEN**

Senior Employee Benefits Specialist, Benefit Advisors