

Easy-to-use functionality and a seamless implementation process brought OrthoArizona to Paycor.



Michelle Wilkerson, Chief People Officer

“The implementation team was just awesome. The trainings are very good.”

Prior to Paycor

After a bad experience with benefits, OrthoArizona, a physician-owned comprehensive orthopedic practice with 28 locations in Arizona needed to find a better HCM partner. Although they were paying for a full suite of products, their previous provider offered little training for administrators and employees. After narrowing down the list of qualified suppliers, **Michelle and team chose Paycor for its ease-of-use and robust set of solutions to help with the practice’s growing HR needs.**

With Paycor

Open enrollment runs much smoother for the entire organization now that employees can view their benefits online and are better informed about their options. **HR has received far fewer questions leading up to and during enrollment which has resulted in fewer in-person meetings.** And because of the product training provided during implementation, Michelle and her team understand how to use their suite of HCM solutions including Paycor Time & Attendance, Payroll, Reporting, Onboarding and Analytics. Also notable is the improvement in the entire onboarding process. **Now that new employees can complete their paperwork online in advance, employees aren’t spending hours on their first day filling out paperwork.**

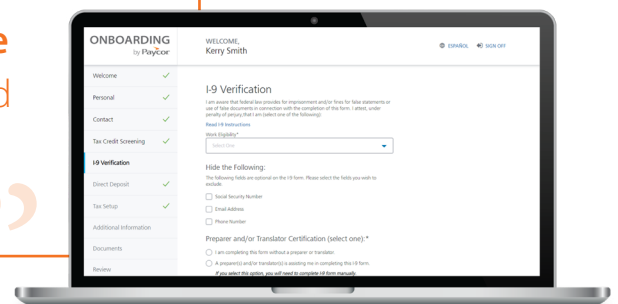
Challenges

- Poor benefits experience
- Poor implementation, not aware of full functionality
- Knowledge lost in transition
- Team resistant to change

Solutions & Key Features

- Seamless implementation
- User-friendly, intuitive software
- Powerful, real-time analytics & custom reporting
- Mobile-accessible for employees

“It’s nice to be able to do onboarding with I-9, and I-9 Part 2 and E-verify. **It’s been a huge time saver for the person that does hiring.** We used to have a lot of people who hadn’t completed their paperwork on orientation morning.”



Implementation & Customer Service

Michelle and team were not even aware of the tools provided by the previous HR & payroll supplier. **The Paycor Implementation team worked diligently to deliver the training OrthoArizona needed to get up and running as soon as possible.**

Reporting & Analytics

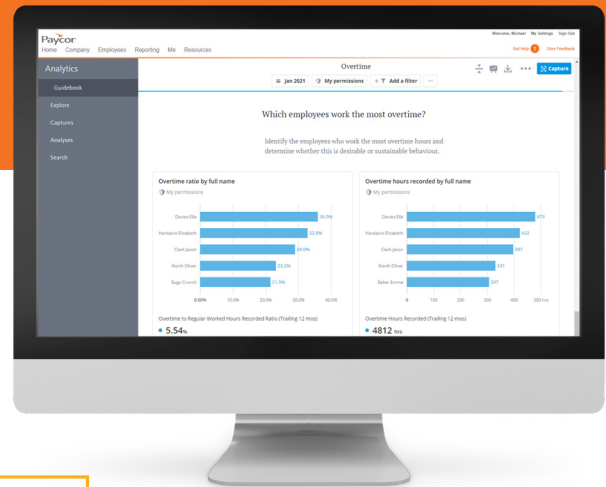
With Paycor, Michelle can easily run custom reports for her team. Visual analytics tools and snapshots make it easier to spot trends, set benchmarks and make data-driven decisions.

Mobile Accessibility

Employees can use the mobile app to view their paychecks, request time off and view benefits during open enrollment. When the staff needed to move to a hybrid work-from-home model, Paycor made the process simple.

OrthoArizona saves time and labor costs by activating employee self-service tools for open enrollment, onboarding and more.

- Recruiting
- Payroll
- HR
- Reporting
- Onboarding
- Benefits Advisor
- Time
- Analytics



“We used to host twice as many open enrollment sessions. We only did two or three in person and were able to offer many over Zoom. Paycor’s platform is so simple, we didn’t have nearly as many people asking questions about how to use the platform.”

– Michelle Wilkerson



Paycor