

bur Paycor Service Team

At Paycor, we want to help you serve your clients better. Our responsive support specialists are here to assist. If you or your clients have questions about Paycor, please reference this list of contacts.

If your dients have questions or need support:

One of our guiding principles is "**Take Care of Customers First**," and our Support Center delivers a responsive, omnichannel customer service experience built for convenience.

- **Visit our Support Center** at <u>**Support.Paycor.com**</u> for FAQs, knowledge base articles, training resources and more.
- Live chat with a Support Advocate by logging into the Paycor platform and selecting "Get Help." (HINT: This method has the fastest response times.)
- For payroll and tax questions or general customer support, email: <u>Support@Paycor.com</u>
- Call Customer Support: 855-565-3285

If you have questions or need support, contact Partner Care:

For client implementation concerns, escalations, or general inquiries including year-end support, reporting, or access to your clients' HR and payroll data.

- For concerns or general support, email: PartnerCare@Paycor.com
- Call Partner Care Support: 855-565-3298

