

# Synergy Services Successfully Implements Paycor in Just 2 Months



#### Joni Schwan, Human Resources Director

Paycor's implementation process is incredibly well thought out and specifically designed for us, not cookie cutter. The training program is very thorough, and I appreciated the combination of one-on-one training along with group trainings and self-paced programs.

#### **Prior to Paycor**

Synergy Services, based in the Kansas City, Mo. area, serves people experiencing domestic violence. **HR Director, Joni Schwan, worked** with the organization's previous payroll provider to design a customized solution; however, as they prepared to go live after a 1½-year implementation, the company notified her they were out of the payroll business. With the looming loss of their payroll provider and limited HR functionality, Synergy needed a rapid resolution.

## Partnership with Paycor

Joni evaluated several providers and Paycor quickly rose to the top. **Their new payroll and HR solution was implemented in just two months.** Joni says, "I liked having a timeline laid out in front of me; but also knowing we had flexibility, that it wasn't so rigid that we had to do A before C, was great!" **Their new system also includes recruiting, which was set up so quickly that Synergy tripled the number of applications they received the first month.** 

- I love the analytics!

DE&I initiatives are huge for us and being able to pull reports and look at where we're at with our diversity initiatives is so easy. Plus, they're automated so I don't have to build anything.

## Challenges

- No payroll provider
- Limited HR functionality
- Lengthy implementation

## **Solutions & Key Features**

- Tailored system
- Efficient onboarding, improved recruiting
- Streamlined operations



# **Improved Onboarding**

Synergy used paper onboarding packets so when one document changed, the entire packet had to be updated. **Now everything is stored and updated online.** 

# **Enhanced DE&I Initiatives**

Built-in reports using Paycor Analytics enable a finer focus on the organization's DE&l efforts, helping to build a more diverse external and internal candidate pool.

#### **Anytime Access**

**Regardless of location, employees can now easily clock in and out,** view their paystubs, and manage missed time punches. Needing a fast implementation and a provider they could trust, Synergy Services switched to Paycor.

- Payroll
- AnalyticsRecruiting
- HR • Time
- Onboarding

Checklist		
Prevision computer	1	
Fronts personal and could account		
Assign-desk	8.4.4	
Order business cards	B + +	
Order name plate	1	
Coordnate new hire team lunch	8.4.4	
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"The implementation team really knew what they're doing, and the follow up was amazing. After each meeting I got an email with takeaways and instructions for what we needed to do next, and it was always very clear."

– Joni Schwan





