



## Streamlining Higher Education HR with Paycor's Premium Support



**Jennifer Johnson, Asst. Dir. of HR and Payroll**

“Having a team of people that we can call on who are experts with Paycor’s products and can help right away is *a game changer.*”

### Prior to Paycor

Spring Arbor University is a private liberal arts college in Spring Arbor, Mich. Before partnering with Paycor, the university’s HR and payroll team relied on a disjointed system with numerous manual processes. Benefits enrollment was done on paper, and payroll was only partially automated through an internal system. **The team sought a comprehensive HRIS to help streamline operations and increase efficiency.**

### Partnership with Paycor

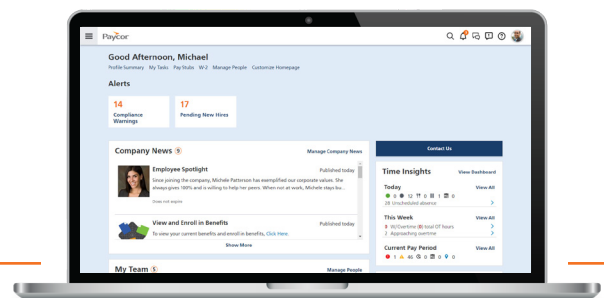
**The partnership with Paycor has proven to be a game-changer for the university.** Our comprehensive suite of products has saved considerable time and money, enabling staff to focus on more strategic initiatives. **Premium Support has been invaluable in this journey,** providing the university with personalized guidance, quick issue resolution, and ongoing assistance to ensure seamless adoption and integration of the platform.

### Challenges

- Inefficient manual processes
- Disjointed systems
- Limited HRIS capabilities
- Desire for expert guidance

### Solutions & Key Features

- Comprehensive HRIS platform
- Streamlined processes
- Access to Premium Support
- Ongoing education and improvement



Significant  
**TIME SAVED**

Paycor’s Premium Support has saved the university significant time, leading to greater efficiency and cost savings.

## Streamlined Processes

Paycor's integrated solutions have streamlined the university's HR and payroll processes, reducing manual work and increasing efficiency. From onboarding to benefits enrollment, the team now has a unified platform to manage all aspects of the employee lifecycle.

## Premium Support Advantage

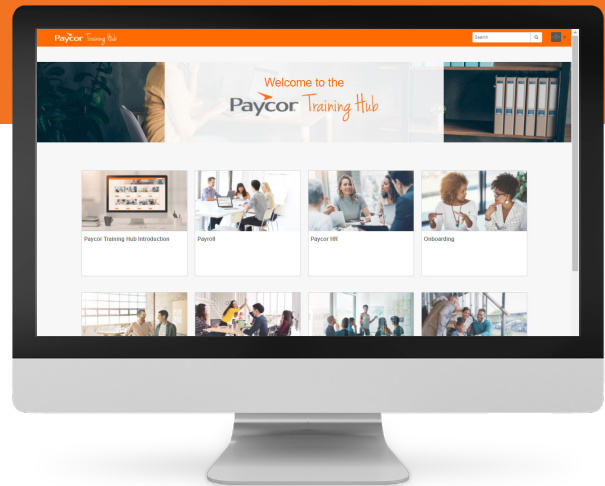
With Paycor's Premium Support, **the team now has access to expert assistance, enabling them to resolve issues quickly and optimize their use of the platform.** This one-on-one support has been instrumental in helping the team navigate challenges and improve their processes.

## Continuous Improvement

Jennifer and her team now have the time to take full advantage of Paycor's suite of products, and they continue to explore new ways to maximize the system's capabilities. **This includes leveraging educational resources and collaborating with their Premium Support team to identify areas for growth and improvement.**

Paycor Premium Support provides direct, one-on-one support to Spring Arbor University for their entire Paycor solution.

- Payroll
- HR
- LMS
- Benefits Advisor
- Recruiting Onboarding
- Time



“Paycor's Premium Support has saved us time and improved efficiency, ultimately saving our organization money by helping us use the system to its full potential.”

– Jennifer Johnson

