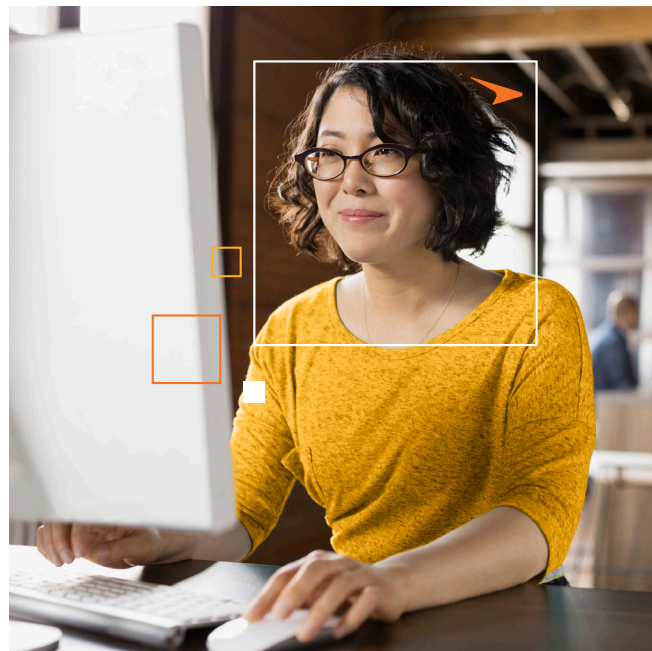


The Essential Testing Environment: How Paycor's Customer Sandbox Eliminates Guesswork

"Having the test environment within the Customer Sandbox is vital. **It's empowering to have the tools to figure things out on our own.**"

— Kristin Patterson, *HRIS Analyst,*
Together Credit Union



Prior to Paycor

Together Credit Union serves more than 130,000+ members and nearly 430 employees across the Midwest. Prior to Paycor, the HRIS analyst, Kristin Patterson, relied on guesswork and constant payroll support calls. **She struggled to manage pay rates and lacked the capability to conduct tests before implementing payroll changes.** The inefficient process caused disruption and led to errors.

Partnership with Paycor

With Paycor's Customer Sandbox, Kristin has access to a valuable test environment to conduct test runs, manage pay rates, and confidently implement changes without the need for continuous support. **The invaluable tool has helped eliminate guesswork and allows Kristin to make changes without impacting company data.**

Challenges

- **Inefficient pay rate management**
- Inability to conduct test runs
- Heavy reliance on support calls
- **Limited self-service options**

Solutions & Key Features

- **Customer Sandbox test environment**
- Ability to make changes without impacting actual data
- **Reduced dependence on support**
- Enhanced self-service capabilities

Ultimate Flexibility

Since utilizing the Customer Sandbox, Together Credit Union has experienced a significant decrease in support calls. The secure and accessible platform to test and learn was one of the main reasons the organization chose Paycor.

Efficient Pay Rate Management

Paycor's Customer Sandbox has empowered Kristin to easily manage and adjust pay rates, streamlining payroll operations and creating efficiencies throughout the entire process.

To learn more, speak with your Paycor Representative.