



Your Paycor Service Team

At Paycor, we want to help you serve your clients better. Our responsive support specialists are here to assist. If you or your clients have questions about Paycor, please reference this list of contacts.

If your clients have questions or need support:

One of our guiding principles is “**Take Care of Customers First**,” and our Support Center delivers a responsive, omnichannel customer service experience built for convenience.

- **Visit our Support Center** at [Support.Paycor.com](https://support.paycor.com) for FAQs, knowledge base articles, training resources and more.
- **Log in to the Paycor platform and create/open a support case.**
- **Live chat with a Support Advocate** by logging into the Paycor platform and selecting “**Get Help**.” (*HINT: This method has the fastest response times.*)
- **Call Customer Support: 855-565-3285**

If you have questions or need support, contact Partner Care:

For client implementation concerns, escalations, or general inquiries including year-end support, reporting, or access to your clients’ HR and payroll data.

- **For concerns or general support, email:**
PartnerCare@Paycor.com
- **Log in to the Paycor platform and create/open a support case.**
- **Call Partner Care Support: 855-565-3298**

